The Nevada Registry FY22 Outcomes and Indicators Report

7,400 NEW MEMBERSHIP APPLICATIONS & RENEWAL FORMS PROCESSED (12% more than in FY21) Here you find a behind-the-scenes look at the day-to-day operations of The Nevada Registry. This report helps to highlight the most significant growth, changes and activities experienced during the fiscal year, painting a more complete picture of the services and support provided to the ECE workforce in Nevada. This fiscal year we served as the gateway to the first ever Early Childhood Staff Stipend Incentive Program by providing a streamlined eligibility and application process. We also initiated an important data-sharing project with online training organizations to move Nevada forward in the collection of real-time professional development data and reporting for our members. Learn about the other exciting developments that transpired during this program year in the pages that follow!

Much like the prior year, FY22 was a very busy year for The Nevada Registry. Over 3,700 application requests were submitted during this fiscal year; 85% by Directors via the Employee List feature in their Online Portal accounts. The remaining application requests were received via the 'Membership' page of The Nevada Registry website.

Usage of the Online Portal continues to steadily increase. The Online Portal was accessed 8,575 times during this fiscal year by members, trainers, and sponsoring organizations.

7,407 MEMBERSHIP TOTAL (Increase of nearly 800 members this year.)

18% Increase in usage of the Online Portal.

The Employee List feature available to Directors with administrative rights continues to be an important workforce support. Several new enhancements were added to help Directors know the status of their requests: 1.) New tab titled, 'View List of Previously Submitted Employees for Review'. This tab tells Directors the employee's status as well as any action needed to complete the application process. They can also see how many times each employee's name/ information has been submitted for review and how many times they have been granted access to the application; and 2.) Directors now receive a backup copy of the email that is sent to their employees confirming that their requests have been received by our office and outlines the steps employees need to take next. The Employee List was utilized 467 times during FY22. Over 500 programs have utilized the service to update their staff list since the feature was launched in November 2019.

5,105

APPLICATIONS RECEIVED FOR THE STAFF STIPEND AWARD. (4, 812 applications approved = \$4.8 million awarded.) Through a partnership with DWSS and NevAEYC, eligible Registry members were invited to apply for the Early Childhood Staff Stipend to receive \$1,000. The Early Childhood Staff

Stipend Incentive Program was designed to provide support to lessen the financial impact Early Childhood Educators and professionals endured during the COVID-19 pandemic. To be eligible, applicants were required to be active members of The Nevada Registry and employed at an eligible child care program serving

children ages 0-8. Approved applicants received a stipend in the amount of \$1,000 (issued in one disbursement). Because eligibility was tied to Registry membership, access to the stipend application was built within The Nevada Registry's Online Portal which created a seamless and user-friendly way for ECE Educators to apply and demonstrated the capacity to use the Registry's system and platform to create a single point of access for our workforce. A second cycle will be available in FY23. 67,967 TRAINING SESSIONS APPROVED SINCE OCTOBER 2004

The availability of online courses continues to rise with 2,042 online and distance courses now approved (compared to 1,822 at the end of FY21), offered by 22 approved online providers.

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Hours of Registry-approved training offered statewide.

The online training attendance tracking feature continues to help The Nevada Registry collect real-time data for active Registry members by allowing completed Registry-approved training to be added to the Registry membership accounts within several days of attending an in-person or virtual training session.

23,000 In-person/virtual attendance records added to membership accounts.

The attendance at 1,802 in-person and virtual training sessions was finalized during this fiscal year (a total of 3,391 training sessions and 49,829 attendees to date). A total of 442 attendance submission reminder email notifications were sent to trainers during FY22 with a reminder to complete the attendance process on behalf of their training attendees. Trainers with outstanding attendance are not able to submit future training for approval until their attendance is up to date, further ensuring that membership accounts are being updated on a timely basis and creating desired real-time data results.

23,583 Number of online course completions imported into accounts of 6,188 active Registry members.

The Nevada Registry now has data sharing partnerships in place with seven IACET-accredited online training organizations to import training data on a weekly basis into membership accounts. This, combined with trainers electronically submitting training attendance for in-person/virtual training sessions, is helping to create more up-to-date professional development records for our members and is allowing for the collection of real-time training data. Data sharing partnerships will be sought with all approved online training organizations by the end of 2022.

The training approval system continued to evolve with the assistance of the Training Approval System (TAS) Advisory Workgroup. Four meetings were held during the FY22 program year.

Each renewing trainer has an opportunity to provide feedback about the training approval system and the existing trainer-related features within the Online Portal they like best/utilize the most. When asked what would make the training submission process even better, two primary suggestions were voiced: 1) The ability to modify an approved training to make it shorter, longer, change the objectives, etc., without starting completely over; and 2) The ability to change the format of a training from in-person to virtual and vice versa. Both features are now available within each trainer's account.

Graduates of the Adult Learning Academy (ALA) to date.

One Adult Learning Academy (ALA) was offered virtually during FY22. A total of eight individuals successfully completed the Academy in March 2022. All eight ALA graduates have since applied/been approved as trainers. To date, ALA graduates have delivered nearly 900 Registry-approved training sessions which equates to over 2,000 hours of Registry-approved training. The next ALA is scheduled to be offered in January 2023.

5,700 Total Tutorial Video Views on YouTube.

One new video tutorial was developed during this fiscal year to help members update their employment with The Nevada Registry. Two previously published video tutorials

were updated to mirror the new look and feel of the website: 'Utilizing the Employee List Feature' and 'Navigating the Online Portal'. A total of nine tutorials are now available on the 'Video Tutorial Library' page of the Registry website. All videos are available on The Nevada Registry's YouTube channel as well.

The revenue collected through fees continues to be returned to the membership in the form of recognition gifts, miscellaneous sponsorships, and enhancements designed to increase member engagement with the program. For example, during this fiscal year, 417 longevity awards (customized Registry mousepad), 78 degree increase awards (professional padfolio) and 154 non-degree increase awards (Registry keychain) were granted. The Nevada Registry also supported the 2022 Adult Learning Academy with resource books and gifts for graduates. We also co-sponsored the ECE Trainer Conference offered by the University of Nevada Reno Extension office in June 2022 by purchasing a book titled 'Creative Training' by Becky Pike and trainer materials each of the 48 attendees received. Five registration scholarships

were provided for this event as well. With these funds, registration to attend the virtual National Workforce Registry Alliance Conference in the Fall of 2021 was paid for five members of the TAS Advisory Workgroup.

121 Posts made to The Nevada Registry's NEWS page.

Social media efforts continued. Posting frequently to the Facebook page increased engagement by another 2% since last year with a total of 908 followers as compared to 887 at the end of FY21. Postings to the 'NEWS' page of The Nevada Registry website also helped to continue engagement with members and continued to serve as a tool for disseminating Registry-specific and industry-related news. In addition to frequent NEWS posts, fifteen email campaigns were conducted during this period with an average open rate of 27%.

6,622 members received a Happy Birthday message from The Nevada Registry on their birthday.

In May 2022, in honor of Provider Appreciation Day, an email was sent to 5,570 active Registry members thanking them for being essential in the lives of children and families.

JOB BOARD

425 JOBS POSTED 4,180 jobs posted since March 2007. **7,000** Longevity and Career Ladder advancement awards granted since 2012.

Looking ahead...



- ★ Mobile App for Trainers
- ★ Data Sharing Partnerships with **IACET-Accredited Training Organizations**