

The Nevada Registry FY24 Outcomes and Indicators Report

This report provides an inside view of the daily operations of The Nevada Registry and narrates the story behind the support and services provided to the Early Childhood (ECE) workforce in Nevada. As we celebrate our 20th Anniversary, we are proud to have served as the gateway to a third cycle of staff stipends putting money into the pockets of ECE educators, to have launched a new mobile attendance app for trainers further streamlining attendance taking and 'real-time' data collection, and to participate in several groundbreaking national research and data projects highlighting the role of registries in the ECE landscape. Continue reading to learn more about our exciting growth during the FY24 program year!

THE NEVADA
REGISTRY



ANNIVERSARY
2004 - 2024

9,071
MEMBERSHIP
TOTAL

(10% increase this year)

10,000

NUMBER OF TIMES THE ONLINE PORTAL WAS
ACCESSED BY MEMBERS, TRAINERS, AND SPONSORING
ORGANIZATIONS

(11% increase over last year)

9,126

NEW
MEMBERSHIP
APPLICATIONS
& RENEWAL
FORMS
PROCESSED

(9% more than in FY23)





6,467

**Number of Eligible Registry
Members Applying for the
Stipend in Third Cycle**

GATEWAY TO WORKFORCE SUPPORTS AND INITIATIVES

Through a partnership with the Division of Welfare and Supportive Services (DWSS) and NevAEYC, eligible Registry members were invited to apply for a third round of Early Childhood Staff Stipends to receive \$1,000. Because eligibility was once again tied to Registry membership, access to the stipend application was available within The Nevada Registry's Online Portal creating a seamless and user-friendly way for ECE educators to apply. Utilization of the Registry in this way continues to demonstrate the capacity to leverage the Registry's system and platform to create a single point of access for the ECE workforce.



The Registry continues to be the administrative home for the Telehealth Services Benefit Program. Through the partnership with the DWSS, Optima Benefits & Payroll and AllyHealth, the telehealth program grants all active members of The Nevada Registry access to unlimited telemedicine calls, ten free teletherapy sessions per year, per person, dental and vision coverage with an option to add additional family members at a minimal cost and a voluntary whole life insurance policy. As with the stipend program, members opt into the program via their Online Portal account.

2,433

**Active Members Completed the
Initial Telehealth Enrollment**

The Nevada Registry received the "Workforce Support" award from the NWRA for serving as a gateway to workforce support initiatives in Nevada.

In addition to intentional and ongoing communication to notify the workforce of its availability, including 20 NEWS posts on the Registry's website, The Nevada Registry has also participated in multiple in-state outreach activities and community meetings to talk about the telehealth program. Program Director, Shelly Nye, also presented a session during the Fall 2023 National Workforce Registry Alliance (NWRA) conference. Technical assistance was provided to several other states interested in a similar program including Colorado, Georgia, Michigan, Wisconsin, and New York.



Trainer/Training Approval System

2,341

Training Sessions Approved

(73,214 to date equating to over 202,000 Registry-approved hours)

Over 5,400 hours of approved training was offered statewide during this fiscal year because of Registry approval (20% increase over FY23).



As the designated agency responsible for approving all informal (non credit-bearing) childcare training for the State of Nevada, The Nevada Registry has streamlined the process of approval as the central clearinghouse for trainer approval, training approval, tracking of approved training, and making training information available to the ECE workforce on a statewide basis via the online Training Calendar.

The availability of online courses continues to rise with 2,441 online and distance courses now available through 22 approved online training organizations.

The attendance tracking feature, along with data sharing partnerships allow completed Registry-approved training to be added to the membership accounts of active Registry members within approximately five days of attending an in-person or virtual training session and within one week of completing an online course (following verification by the Registry). Commonly referred to as 'real-time' data tracking, this is a significant benefit to individuals working in Early Childhood programs who have access to an up-to-date record of their completed professional development.

11%

Increase in Approved Online Courses



2,052

In-Person and Virtual Training Sessions Finalized (for over 34,350 [duplicated] training attendees)

7,734 training sessions and 108,932 attendees to date.

A total of 473 attendance submission email notifications were sent to trainers during FY24 with a reminder to complete the attendance process on behalf of training attendees. Trainers with overdue attendance are not able to submit future training for approval until their attendance is up to date, further ensuring membership accounts are being updated on a timely basis and creating desired 'real-time' data results.

Data sharing partnerships are in place with twenty-two IACET-accredited approved online training organizations and/or Institutes of Higher Education.

141,000

Online Courses Imported to Date

40,000 of these were imported into 6,171 active Registry membership accounts during FY24.

Mobile App for Trainers Now Available!

A new Training Attendance Mobile App was launched in December 2023. The app is available to ALL Registry-approved trainers at no charge, using the same email and password combination used to log into their Nevada Registry Online Portal account, creating another streamlined process. A video tutorial was created to assist approved trainers with the use of the new training attendance mobile app.



2,000

**Registry-Approved
Training Sessions
Delivered by ALA
Graduates**

(Equating to 4,400
Hours of Registry-
Approved Training)

The Adult Learning Academy (ALA) continues to provide a high-quality pathway to trainer approval, but there are other ways trainers can qualify for approval as well. Of the 543 trainers who have been approved since 2017, 85% have qualified through a pathway other than the ALA: 31% qualified as a result of delivering training to adult learners prior to 2017 in the former system, 31% qualified with prior qualifying experience in a former position, 8% qualified with QRIS coaching hours, 7% qualified as an instructor of higher education, 4% qualified as a result of being an approved trainer in another state, and 4% qualified by taking an approved alternative course in adult learning principles. Providing a variety of pathways to trainer approval demonstrates the Registry's ability to meet the needs of our trainer community in flexible and responsive ways.

89

**Adult Learning
Academy Graduates**
(18 in FY24)

National Recognition

The Nevada Registry is recognized by the National Workforce Registry Alliance (NWRA) as a Partners in Employment Reporting (PER) registry. PER recognized registries demonstrate their commitment to supporting the workforce and to data quality by successfully demonstrating and maintaining the NWRA's best practices for operating standards, collecting aligned data elements, and providing evidence of their ability to produce the data reports and/or transfer of files necessary for participation in national data projects and partnerships, such as: NAEYC's Accreditation Project, NAFCC's Accreditation Project and NAC's Accreditation Project.

1 OF 18

**PER Registries in
the Country**

Leading the Way

The Nevada Registry was one of two registries selected to participate in a recent research project led by the Buffet Early Childhood Institute focused on workforce mental health (tied to the Telehealth Services Benefit Program).

The Nevada Registry was also highlighted by the Bipartisan Policy Center in a first-ever nationwide workforce data report designed to help state CCDF administrators and state policymakers compare their state's workforce data collection to ten key data elements selected for understanding the workforce. Both projects highlight the possibilities that exist when harnessing the data living within registry systems.

Professional Development Support

In May 2024, The Nevada Registry achieved CDA transcript recognition from the Council for Professional Recognition at the highest tier, meaning the data contained on the Professional Development Profile/Transcript available in each active Registry member's account is considered verified by the Council. This Transcript Acceptance & Data Exchange project helps to expedite the approval and revalidation process for candidates and credential holders.

Membership Resources and Recognition

500



Programs Utilized the Employee List Since November 2019

The Employee List is a web-based feature of the Online Portal granting Child Care facility directors and other designated staff administrative rights to access a list of Registry members associated with their program. Through the Employee List, directors can view and manage their Employee List, remove individuals who no longer work there and request access to the online Membership Application for new employees not yet registered with The Nevada Registry. This feature is an important workforce support streamlining the process of verification and compliance with QRIS and Child Care Licensing for mandatory participation.

The recruitment campaign/partnership initiated in FY23 with the Las Vegas Urban League, The Children's Cabinet and Wonderschool to reach registered Family, Friend and Neighbor (FFN) providers helped to further engage this sector of the workforce. One FFN provider who applied for membership in conjunction with this campaign was granted \$500 by The Nevada Registry to purchase learning materials from Lakeshore to support her work with children.

44%

Increase in FFN Membership

13K

Views to Date

A series of tutorials and basic instructional videos have been created to help Registry members, center directors, and approved trainers navigate various aspects of the Online Portal, Registry membership and the training approval system. Ten tutorials are available on the "Video Tutorial Library" page of the Registry website. All videos are available on The Nevada Registry's YouTube channel as well.

The revenue collected through fees continues to be returned to the membership in the form of recognition gifts, miscellaneous sponsorships, and enhancements designed to increase member engagement with the program. For example, during this fiscal year, 410 longevity awards (customized Registry mousepads), 76 degree increase awards (professional pad folios) and 177 non-degree increase awards (Registry keychains) were granted. Nearly 9,000 awards have been granted since the recognition program began in 2012. The Nevada Registry also supported the 2023 Adult Learning Academy with resource books and gifts for graduates and co-sponsored the ECE Trainer Conference offered by the University of Nevada Reno Extension office in June 2024 by purchasing training materials to support the event and by providing registration scholarships. Nine \$100 scholarships were provided to offset the cost of the ALA for attendees. With these funds, one individual received a scholarship to attend the 2024 NevAEYC Conference in Las Vegas. Two professional-development raffle prizes for \$500 each were also provided. Over 200 randomly selected active Registry members also received a gift of gratitude in honor of our 20th anniversary during this fiscal year.

In May 2024, in honor of Provider Appreciation Day, an email was sent to 7,097 active Registry members expressing gratitude for making a difference in the lives of children and families.

8,000+

"Happy Birthday" Messages Sent to Active Registry Members



304
**Jobs Posted to
the Job Board**

(Over 5,000 Since March 2007)

The Nevada Registry's FREE statewide Job Board helps employers advertise current job opportunities in ECE. Access to the Job Board is available within the Online Portal accounts of those with administrative rights creating a streamlined user experience.



Social media efforts aimed at members and informing the ECE workforce continued. Posts to our 'NEWS' page serve as a tool for disseminating Registry-specific and industry-related news. A total of 165 posts were made during this fiscal year, seven of which were specific to 'tech tips' (simple, step-by-step instructions and/or links to user-friendly video tutorials designed to help ease frustration when interacting with technology). Twenty-two email campaigns were conducted during this period with an average open rate of 71%. Member engagement on our Facebook continued to increase during this fiscal year as well.

Looking ahead...



- ★ Text Messaging Communication Platform
- ★ Data Dashboard/Report Tool Development

